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INTRODUCTION

Purpose of Student Handbook
The John D. Bower School of Population Health (SOPH) Student Handbook, the University of Mississippi Medical Center (UMMC) Bulletin, and the UMMC Document Center are the primary sources of policies and procedures for SOPH students. Individual departments and academic programs in the SOPH may also have additional student policies, procedures, and guidelines, and they may be obtained from the Program Director of each program. The Student Handbook presents information, which at the time of publication, accurately describes student-related policies. The Student Handbook is neither a contract nor an offer to contract. The SOPH may revise the Student Handbook, policies and procedures at any time without prior notice. Additional SOPH student-related policy and procedure may be found in Workday.

History
The John D. Bower School of Population Health at the University of Mississippi Medical Center in Jackson was established in 2016 by the Board of Trustees of State Institutions of Higher Learning.

Mission
The mission of the John D. Bower School of Population Health is to provide world-class graduate training to prepare the next generation of scientists and health care professionals to improve the health of individuals, populations, and communities through enhancing health care systems and health policies.

Vision
The John D. Bower School of Population Health is protecting populations by addressing the multiple determinants of health.

Administration and Departmental Leadership

Administration
Interim Dean and Associate Dean for Student Affairs: Natalie W. Gaughf, PhD, ABPP
Associate Dean for Academic Affairs and Faculty Affairs: Sydney Murphy, PhD, MS
Assistant Dean of Scholarly Innovation: Jennifer C. Reneker, PT, MSPT, PhD

Departmental Leadership
Department of Data Science
Chair and Program Director: Robert Hester, PhD

Department of Population Health Science
Chair: Leandro Mena, MD, MPH
Executive MS Program Director: Charles Chima, MBBS, DrPH, MSc
MS and PhD Program Director: Michael Welsch, PhD, FACSM

Department of Preventive Medicine
Chair and Residency Director: Joshua Mann, MD, MPH

Certificate Programs
The John D. Bower School of Population Health offers programs leading to Certificates.

Post-baccalaureate Certificate in Analytics
Post-baccalaureate Certificate in Population Health Science
Degree Programs
The John D. Bower School of Population Health offers programs leading to Master of Science (MS) and Doctor of Philosophy (PhD) degrees.

Master of Science Degree Programs
Executive Master of Science in Population Health Management
Master of Science in Biostatistics and Data Science
Master of Science in Population Health Science

Doctor of Philosophy Degree Programs
Doctor of Philosophy in Biostatistics and Data Science
Doctor of Philosophy in Population Health Science

Student Learning Outcomes (SLOs)
Master of Science (MS) Degree
Master of Science SLOs: A student who completes a master’s degree should:
- demonstrate mastery of a body of knowledge in the discipline; the level of the material and/or the extent of mastery must be above that for the baccalaureate degree,
- use and/or understand the basic methodologies of the discipline
- retrieve, evaluate, and utilize information relevant to the discipline
- communicate, both orally and in writing, in a manner and level of proficiency that is standard for the discipline
- conduct research or produce creative work (for thesis MS)
- function as a professional in the discipline (for non-thesis MS)

Doctor of Philosophy (PhD) Degree
Doctor of Philosophy SLOs: A student who completes a doctoral degree should:
- demonstrate broad and advanced knowledge within the discipline
- successfully use a range of methodologies of the discipline
- independently perform original research
- communicate effectively
- function as a professional in the discipline

ACADEMIC POLICIES AND PROCEDURES

Admissions and Degree Requirements
Requirements for admission into the SOPH and successful completion of degrees may be found in the SOPH Admission Requirements policy.

Transfer of Graduate Credit
With the approval of the program director and the Dean of the SOPH, a limited amount of graduate credit earned at another recognized institution may be accepted toward degree requirements at UMMC per the SOPH Transfer of Credit policy. The Transfer of Credit Approval Form can be found on the SOPH website.

Required Technology and Software
Every student is required to have a laptop computer that meets the minimum requirements for both PC and Mac computers. Students should purchase a laptop meeting or exceeding these requirements from
regular retail channels. Students are personally responsible for the maintenance/repair of their laptops. All students are required to maintain up-to-date virus and spyware detection software on their laptops. Students should acquire their laptops before orientation. Specific departments or academic degree programs may have additional requirements for computers and/or software.

At a minimum, a student’s computer configuration should include:
- Speakers and a microphone/headphones with a built-in microphone
- Webcam
- Wi-Fi and/or Ethernet connection (Broadband connection to the internet and related equipment)
- Windows 10 operating system
- Microsoft Office Suite installed
- Antivirus and spyware software
- Updated Adobe Flash Player and Oracle Java
- Firefox, Google Chrome, and/or Internet Explorer browser

A student may also need access to:
- USB ports
- Printer

Visit the UMMC Software Portal (The Hub) to see a complete list of available software. Students have the option to download the Microsoft Office suite for free while enrolled. Visit https://portal.office.com/account for more information.

Onboarding and Orientation
SOPH students must complete all onboarding requirements in Workday, UMMC General Orientation in Canvas, and SOPH Student Orientation in Canvas before their first semester course registration. SOPH students are required to continuously maintain all components of the SOPH Student Orientation course in Canvas.

Enrollment
Once students are accepted into a program, they must be continuously enrolled in classes until the degree is completed or they have been granted a leave of absence as outlined in the SOPH Enrollment policy.

Registration
Registration for classes is not permitted unless an applicant has received official notification of acceptance into a specific SOPH academic program or enrolled as a non-degree seeking student (NDSS). Registration for courses must be approved by the program director and academic advisor. No credit is given for any course for which a student is not officially registered. Students and academic advisors must complete the required Registration Approval Form.

Course Load and Fees
Current tuition and fees can be found on the UMMC Estimated Cost of Attendance and Tuition webpage. Tuition is subject to change pending information from the Institutions of Higher Learning (IHL). A full-time course load in the SOPH is outlined in the SOPH Course Load policy.
Compliance Training
All students must complete institutional compliance training per the SOPH Student Compliance Training policy.

Responsible Conduct in Research
All students are required to complete training in responsible conduct in research and research ethics.

Mandatory Immunizations
All students, including distance education students, regardless of physical presence on the UMMC campus, are required to comply with the Immunization Requirements for UMMC Students policy.

Dress Code
Students are expected to dress appropriately and in good taste per the SOPH Student Dress Code policy.

Distance Education
Students receiving instruction through distance education shall be provided comparable access to student support services per the SOPH Distance Education policy. Policies that apply to traditional face-to-face courses also apply to distance education courses.

International Travel for Non-Citizen Alien Students on Stipend
Non-citizen alien students receiving a stipend will be allowed a maximum of three (3) weeks leave time for international travel per the SOPH International Travel for Non-Citizen Alien Students on Stipend policy. The International Student Travel and Leave Request Form must be submitted.

Grading
Grades for academic credit are awarded per the SOPH Grading policy.

Grade Forgiveness
Grade forgiveness for academic credit is based on the SOPH Grade Forgiveness policy.

Student Progression
Students’ academic progress must be evaluated at least semi-annually by program directors, once at the end of the fall semester and again at the end of the spring semester as outlined in the SOPH Student Progression Annual Review policy.

Good Academic Standing
The SOPH Good Academic Standing policy defines a student in good academic standing as one who is making acceptable progress toward a graduate degree and who is eligible to register for and pursue academic coursework at UMMC for the current semester. Students are expected to remain in good academic standing throughout the entire course of their study.

Financial Aid Satisfactory Academic Progress
Students must remain in good academic standing for purposes of continued financial support per the SOPH Financial Aid Good Academic Standing policy.

Adding or Dropping a Course
Classes may be added or dropped per the SOPH Add/Drop Course policy. The Add / Drop Request Form must be submitted.
Academic Probation
The SOPH monitors student progression, and if at any time during an academic year a student is not in good academic standing, the student will be placed on academic probation per the SOPH Academic Probation policy.

Withdrawal
Registration in an academic program makes the student responsible for completion of the course of study unless the student withdraws from the curriculum per the SOPH Withdrawal policy. The Withdrawal Request Form must be submitted. Any student who fails to remain continuously enrolled in their program and does not request an official leave of absence by the last day to register for the semester will be administratively withdrawn from the SOPH per the UMMC Withdrawal from Courses and/or Programs policy.

Leave of Absence
Leave of absence from school may be granted by the Dean or designee per the SOPH Leave of Absence policy. The Leave of Absence Request Form must be submitted.

Dismissal
Students may be dismissed from the SOPH for cause per the SOPH Student Dismissal policy.

Appeal of Dismissal
Students have the right to appeal a dismissal from the SOPH per the SOPH Appeal of Dismissal policy.

Academic Integrity and Student Behavior
Students are expected to conduct themselves ethically and professionally and with the utmost integrity according to the SOPH Academic Integrity and Student Behavior policy.

SOPH Student Survey
Students are encouraged to complete the SOPH Student Survey, an anonymous online survey, at the end of each academic year. The results are used to assess and improve the academic environment.

Thesis and Dissertation
SOPH Master of Science programs may require a thesis, and Doctor of Philosophy programs require a dissertation as a requirement for graduation and degree per the SOPH Thesis and Dissertation policy.

Graduation and Commencement
Degrees are awarded at the end of each semester. Formal commencement ceremonies are held once each year at the end of the academic year (May). All graduates are encouraged to participate in commencement exercises. To be eligible for graduation and commencement, a student must complete all degree requirements and apply for graduation per the SOPH Degrees and Commencement policy.

Non-Degree Seeking Students (NDSS)
Individuals who wish to take SOPH courses but are not students in a UMMC academic degree program may apply as NDSSs per the SOPH Non-Degree Seeking Student policy. The Non-Degree Seeking Enrollment Request Form must be submitted.
INFORMATION POLICIES

Information Policy
Students must comply with the UMMC Information Asset Management Policy to reduce risk by protecting and supporting confidentiality, availability, and integrity of information assets.

Social Media
All students must comply with the UMMC Policy and Guidelines for Personal Use of Social Media.

Email
As users of the UMMC email system, students are expected to comply with the UMMC Information Security Management Program Policy. The email system may not be used for illegal or unlawful activities. Email users are expected to use the services professionally and respectfully. Email is the official mode of communication, and students are expected to check their UMMC email accounts regularly.

FINANCIAL SUPPORT

SOPH Graduate Student Stipends
PhD students may receive SOPH Graduate Student Stipends per the SOPH Student Stipends policy.

SOPH Dean’s Scholarship
The SOPH Dean’s Scholarship is a full-tuition recruitment scholarship, which may be awarded to PhD students for outstanding academic achievement.

Loans
Students may apply for funding through various loan mechanisms. Students should contact the Office of Student Financial Aid to determine their eligibility.

STUDENT RESOURCES

SOPH Student Body
The SOPH Student Body serves as the planning organization for all SOPH students. The Student Body includes the following leadership positions:
- Chair, Data Science
- Vice Chair, Data Science
- Chair, Population Health Science
- Vice Chair, Population Health Science
- Well-Being Committee Representative

These leadership positions lead the SOPH Student Body and represent SOPH students in the Associated Student Body.

Associated Student Body (ASB)
The ASB of UMMC serves as the governing body of all students. The SOPH is represented in the ASB by the SOPH Student Body leadership.
Office of the Associate Vice Chancellor of Academic Affairs
The University of Mississippi Medical Center offers a comprehensive program of student support services through the Office of Academic Affairs, which includes but is not limited to Student Services, Academic Support, Student Financial Aid, Student Accounting, Enrollment Management, Student Health, and Police and Security.

Office of Academic Support
The Office of Academic Support provides the following support services:

- **Academic Consulting Services.** Academic consultants meet individually with learners and assist with developing the skills and behaviors that are essential to academic success and professional development (e.g., time management, study skills, and testing strategies).

- **The Academic Success Kiosk (ASK).** ASK is an online, self-paced resource. ASK addresses time management, study skills, and professionalism.

- **University Tutoring Services.** University Tutoring Services is a peer tutoring program available to students experiencing academic difficulty.

- **Writing Support Services.** Writing coaches are available to assist students with assigned coursework and papers.

- **Academic Accommodations.** UMMC policy provides for reasonable academic accommodations to be made for students with verified disabilities on an individualized and flexible basis as specified under Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 (ADA). Students in the School of Pharmacy should apply for academic accommodations through the University of Mississippi, Oxford Campus.

Student and Employee Health
The Student Employee Health Department manages and documents adherence to health requirements, provides occupational preventive health services such as immunizations and tuberculosis screening, provides an initial assessment of occupational injuries, manages post-exposure assessment and prophylaxis for students experiencing blood/body fluid exposures, and cooperates with Infection Prevention in identifying, tracking, and quarantining/isolating students with documented exposure to infectious diseases such as tuberculosis, pertussis, and COVID-19.

Student Assistance Program
Humana EAP and Work-Life Services is the UMMC student and employee assistance program. There is no cost to UMMC students or employees.

- **Human EAP** offers short-term counseling, up to three visits per issue per year, to help UMMC students and employees and members of their households manage everyday life issues. Examples of available assistance include relationship concerns, coping with a serious illness, weight control, sleeping difficulties, loss of a loved one, workplace concerns, and smoking cessation.

- **Work-Life Services** include assistance with the following: housing options, educational services, child/elder care, consumer education, legal services, and financial services.
Student Counseling and Wellness Center
The Student Counseling and Wellness Center is available to UMMC students and offers assistance with managing the stresses and difficulties of daily life inside and outside the classroom.

Office of International Services
The Office of International Services provides professional support and advising services to international faculty, staff, students, and scholars, and serves as a resource to all departments on immigration regulations and requirements.

Police and Security
The UMMC Police and Security Department provides both emergent and non-emergent services. In case of emergency, when dialing from a campus phone, dial 911; when dialing from a personal phone/device, dial 601-815-7777.

Division of Information Systems (DIS)
The DIS - Help Desk provides support to UMMC students and employees with on-campus computer issues, password resets, Canvas and UMMC Webmail support, and more. Phone: 1 (877) 347-5041 (toll-free); Email: servicedesk@umc.edu

SOPH Student Orientation (Canvas course)
Students will remain enrolled in the SOPH Student Orientation Canvas course throughout their tenure as SOPH students. The Canvas course serves as a repository for student-related information and resources.

STUDENT RIGHTS AND RESPONSIBILITIES

Student Comments and Complaints
Students have the right to complain without fear of retribution or retaliation from the institution or its employees. Students may complain utilizing the SOPH Student Complaints policy and procedure. Students may also comment and complain via the institution’s Student Comment and Complaints webpage.

Mistreatment / Title IX Reporting and Policies
All mistreatment is of serious concern to this institution and is strictly prohibited. For more information, visit the Mistreatment and Title IX Policies website. Title IX Coordinator: (601) 815-7978

Federal Family Educational Rights and Privacy Act of 1974 (FERPA)
The Family Educational Rights and Privacy Act of 1974 (FERPA) affords students certain rights with respect to their education records. More information is available in the UMMC Notification of Rights under FERPA Policy and Notification of Directory Information under FERPA.