University of Mississippi Medical Center-Grenada
Visitor Policy in response to COVID-19
Updated July 28, 2021

The University of Mississippi Medical Center-Grenada (UMMC-Grenada) is committed to keeping our patients, staff, students and visitors safe as we continue to respond to the spread of coronavirus disease 2019 (COVID-19). We are taking measures to prevent the spread of this novel coronavirus at our hospital.

Effective Thursday, July 27, 2021 and until further notice, the visitor policy for the UMMC-Grenada hospital is as follows:

- Adult patients are permitted to have one adult (at least 18 years old) visitor except in the circumstances listed below. Upon admission, one (1) designated visitor can be identified to function as part of the patient’s care team. Only one designated visitor may be inside the hospital at any time. There will be no switching patient visitors once the visitor designation has been determined.
- Adult patients being cared for at UMMC-Grenada are allowed to have their designated visitor for that day remain with the patient after regular visitation hours, including staying overnight.
- Regular visitation hours are defined as 10:00 a.m. – 6:00 p.m., 7 days a week. Visiting hours for intensive care units are 10:00 a.m. – 11:00 a.m., 1:00 p.m. – 2:00 and 5:00 p.m.– 6:00 p.m. daily 7 days a week.
- Overnight visitors are not allowed to leave a hospital and return outside of regular visitation hours. If an overnight visitor exits a hospital after 6p.m., they will not be allowed re-entry until 10 a.m. the next day.
- Patients are allowed to arrive on the day of their scheduled surgery/procedure beginning at 6:00 a.m.
- Visitors will not be allowed in Emergency Department except in the case of pediatric patients or when condition warrants.
- Pediatric patients are permitted to be accompanied by two adult parents, guardians or caregivers, with certain restrictions.
  - Visitors are required to wear a mask and remain in the patient room or associated designated area for the entirety of the visit.
  - Although two adult caregivers are allowed, we strongly recommend that no more than one caregiver visit at a time.
  - For their safety and the safety of all our patients, siblings are not permitted at this time.
- Visitors, accompanying caregivers and pediatric patients over the age of two (2) must wear face coverings for the duration of the visits. We ask that a mask be brought from home, however, face masks are provided at entrances for those who do not have one.

Exceptions to the adult patient policy include:

- Adult patients determined by the care team to be at the end-of-life may be visited by members of the immediate family. Visiting hours and age restrictions do not apply.
- Visitors are not permitted in adult isolation rooms or any room where a patient with confirmed or suspected COVID-19 positive status is located unless end-of-life visitation is permitted under certain strict limitations.
- Efforts are made to grant requests from a patient or family member for visits from a chaplain, chaplain intern, Eucharistic minister, community clergy or other spiritual advisor.
- Other exceptions are evaluated by hospital leadership on a case-by-case basis.
Patients and visitors entering a hospital facility, including for an appointment at a hospital-based clinic or procedural unit, must use the entrance where they will receive a COVID-19 screening:

- The front entrance of University Hospital (under the overhang facing Grenada Health and Rehab Center) during business hours from 6:00 a.m. until 4:30 p.m. Monday through Friday.
- The Emergency Department Entrance of (under the overhang facing Grenada Clinic for Women) after close of normal business hours

Armbands are provided to identify approved visitors at the point of entry and must be visibly worn at all times.

Visitors meeting one or more of the criteria below are not allowed to enter under any circumstances:

- One or more of the following:
  - Symptoms:
    - Fever or feeling feverish, chills or sweats
    - Cough
    - Shortness of breath or difficulty breathing
    - Sore throat
    - Recently developed loss of taste or smell
    - Vomiting or diarrhea
  - Under home isolation order per MSDH or awaiting a COVID-19 test result

Visitors allowed entrance are required to wear a mask at all times and should stay in the patient’s room or associated waiting room during the entirety of their visit. To maintain social distancing guidelines of 6 feet or greater, visitors may be asked to leave waiting room spaces. The designated visitor will remain the only authorized visitor throughout the patient’s stay or visit. Approved visitors leaving the facility outside of the revised visiting hours are not able to reenter the hospital until the following day.

We encourage our patient families to visit remotely using telephone or video chat. Frequent handwashing is required to protect our patients, employees, students and visitors from the spread of germs and viruses.

Thank you for your patience and understanding as we make efforts to meet the needs of our patients and their support systems, while continuing to take steps to limit exposure and spread of COVID-19.