PATIENT TIP SHEET FOR UMMC 2YOU TELEHEALTH PLATFORM

1. You will receive an E-MAIL invitation with the subject line: UMMC 2 You Invitation: Online Consultation Guest from postmaster@notifications.connectedcare.md. This invitation may arrive up to 30 minutes before your scheduled appointment time.

   **Please make sure you have the latest version of Google Chrome, Safari, or Firefox.**

2. Click on the Join Now link in green.

If clicking the above button doesn’t work, you can copy and paste this URL into your browser:

https://ummc2you.connectedcare.md/Public/#/Join/eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJleHAiOiJEODQ
3. You will then select **Next** on the Guest Invitation screen.

4. You will then be prompted to enter your name. Click **Join consultation**.
5. Next, you will need to grant permission for the program to access your microphone and camera by clicking Allow.

6. The video consultation will begin.
7. Clicking on the **Controls** area on the bottom left of the screen will expand the video and speakers/microphone functions for any adjustments that need to be made.