OUR MISSION

“To Honor Mississippi Veterans and their dependents through SUPERIOR service, care, and assistance.”
Executive Director

Mark A. Smith

Colonel (Retired)

U.S. Army
Top 10 Population by County

1. Harrison – 22,229
2. Hinds – 12,778
3. Jackson – 12,682
4. Desoto – 11,313
5. Rankin – 8,335
6. Lauderdale – 6,246
7. Forrest – 5,930
8. Madison – 5,105
9. Lowndes – 4,746
10. Lee – 4,715

❖ Total Population of Veterans in Mississippi for FY21: 182,774
### Congressional District Population

<table>
<thead>
<tr>
<th>Congressional District</th>
<th>Population</th>
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<tbody>
<tr>
<td>1st Congressional District</td>
<td>43,934</td>
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<tr>
<td>2nd Congressional District</td>
<td>35,381</td>
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<tr>
<td>3rd Congressional District</td>
<td>41,446</td>
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<tr>
<td>4th Congressional District</td>
<td>63,013</td>
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</table>

» Total Population of Veterans in Mississippi for FY21: 182,774
State Veterans Nursing Homes

- Oxford Home
- Kosciusko Home
Veterans Homes

• Eligibility: Honorably discharged Mississippi Veterans of the U.S. Armed Forces and certain spouses of Veterans.

• Each home has 150 beds.

• Homes do accept out-of-state Veterans if no in-state Veterans are currently requesting admission.
Veterans Homes
State Veterans Home At Tradition

- Construction Underway
- $56 Million Dollar Project
- 100 single bed facility
Existing Veterans Home Renovations

$3 Million spent per home to update Main Hallway Collins, Kosciusko, and Oxford SVNH
Existing Veterans Home Renovations

Collins Location

• Metal stud framing complete at dining room and lobby/reception.
• Installation of laminate at ceiling beams in progress.
• Extending wiring for existing smoke detectors down to new ceiling.
Pinnacle Survey
CUSTOMER SATISFACTION
CORPORATE AVERAGE

Mississippi Veterans Affairs
June 2021

<table>
<thead>
<tr>
<th>Overall Satisfaction</th>
<th>Company Score</th>
<th>National AVG</th>
<th>Best in Class</th>
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<tbody>
<tr>
<td>4.44</td>
<td>4.06</td>
<td>4.51</td>
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<td>4.40</td>
<td>4.25</td>
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<td>4.43</td>
<td>3.96</td>
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<tr>
<td>4.57</td>
<td>4.23</td>
<td>4.55</td>
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<tr>
<td>Combined Average</td>
<td>4.57</td>
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</table>

Overall Satisfaction: 4.44
Recommend to Others: 4.67

All figures are from the last 12 months.
CUSTOMER SATISFACTION
RESIDENT vs. RESPONSIBLE PARTY

RESIDENT

4.00  3.00  3.00  2.50  5.00  3.33  4.00  4.33  3.67  4.00  4.50  4.00  4.00  5.00  5.00  3.91
Overall Satisfaction  Nursing Care  Dining Service  Quality of Food  Cleanliness  Individual Needs  Laundry Service  Communication  Response to Problems  Dignity and Respect  Recommendation to Others  Activities  Professional Therapy  Admission Process  Safety and Security  Combined Average

RESPONSIBLE PARTY

4.45  4.41  4.54  4.50  4.52  4.51  4.50  4.54  4.43  4.73  4.69  4.81  4.63  4.73  4.73  4.58
Overall Satisfaction  Nursing Care  Dining Service  Quality of Food  Cleanliness  Individual Needs  Laundry Service  Communication  Response to Problems  Dignity and Respect  Recommendation to Others  Activities  Professional Therapy  Admission Process  Safety and Security  Combined Average

Mississippi Veterans Affairs
June 2021

Resident Satisfaction Rate
percentage that rated Recommend to Others as a 4 or 5.
100.0%
76.2% National Average

Responsible Party Satisfaction Rate
percentage that rated Recommend to Others as a 4 or 5.
92.9%
85.2% National Average

Total Respondents: June: 21  Last 3 Months: 77  last 12 months: 332
Mississippi Veterans Memorial Cemeteries
Mississippi Veterans Memorial Cemeteries

Kilmichael

Newton
Mississippi Veterans Memorial Cemeteries

**Town of Kilmichael**
- Off of Highway 82, 12 miles East of Winona & 18 miles West of Eupora.

**City of Newton**
- Beside I-20 between Newton and Hickory

**Eligibility**
- Honorably discharged Veterans of the U.S. Armed Forces (regardless of residency), eligible spouses and (in certain cases) dependents. Visit [www.msVA.ms.gov/cemeteries](http://www.msVA.ms.gov/cemeteries) for more information.
- Burial and perpetual care.
Cemetery Burial Information

North MS Veterans Memorial Cemetery at Kilmichael
• Property Size – 50 total acres
• Total Capacity – 115,000

Mississippi Veterans Memorial Cemetery at Newton
• Property Size – 87 total acres
• Total Capacity – 160,000
Mississippi Veterans Memorial
Cemetery Expansion - Newton

• $3.6 Million Dollar Project; includes 1500 new crypts, drainage, beautification.

• 100% Federally Funded
Veterans Service Officers

Advice, guidance, and representation for Veteran’s and dependents for VA Benefits

CONNECT WITH ONE OF OUR VETERANS SERVICE OFFICERS

LOOKING TO FILE A CLAIM OR LEARN WHAT BENEFITS ARE AVAILABLE TO YOU?

To find the VSO nearest you

VISIT OUR WEBSITE WWW.MSVA.MS.GOV/SERVICEOFFICERS

Mississippi VA SERVING OUR HEROES
Veterans Service Officers

Advice, guidance, and representation for Veteran’s and dependents for VA Benefits

• Provide free guidance
• Assists with claims on medical care
• Assists with claims on benefits
• VSOs at each of the major universities & colleges in the state
• VSOs at each VA medical center that services our state

To find the VSO nearest you
VISIT OUR WEBSITE WWW.MSVA.MS.GOV/SERVICEOFFICERS

CONNECT WITH ONE OF OUR VETERANS SERVICE OFFICERS

LOOKING TO FILE A CLAIM OR LEARN WHAT BENEFITS ARE AVAILABLE TO YOU?
VA Medical Centers & State VSO Locations

VA Medical Center Locations:
- Memphis
- Jackson
- Biloxi

State VSO Locations:
- Memphis
- Hernando
- Oxford
- Tupelo
- Cleveland
- Starkville
- Kosciusko
- Meridian
- Jackson
- Collins
- Hattiesburg
- Long Beach
- Biloxi
- Natchez

Note: Approximately 90% of the State’s Veterans are within 50 miles of a State Veteran Service Officer.
Veteran & Military Economic Impact

FY 20

• Compensation & Pension $1,108,022,586
• Education/Voc Rehab/Employment $85,280,501
• Medical Care Expenditures $969,665,615
• Unique Medical Patients 67,092

Total VA Expenditures $2,227,333,457
State Approving Agency (SAA)

- Mississippi’s SAA is responsible for integrity of the GI Bill.
- Eligibility for Veterans and/or dependents
- Eligibility for schools and/or training facilities
- Presently, there are 182 schools/programs approved for Veterans to utilize their educational benefits.
State Approving Agency

Logos of various universities and colleges are displayed, including The University of Mississippi, Mississippi State University, JSU, William Carey University, The University of Southern Mississippi, Mississippi Valley State University, Belhaven University, and Delta State University.
State Approving Agency

INGALLS SHIPBUILDING

MISSISSIPPI LAW ENFORCEMENT OFFICERS TRAINING ACADEMY (MLEOTA)

CHEVRON OIL REFINERY ON THE JOB TRAINING (OJT)
• 65 Veteran Offenders
• “From Prison to Program” 12 class orientation
• Constructing Veterans Career Education Training (V-CET) Lab at CMCF
  • Welding, Pipefitting, Structural Welding, Masonry
• 100% Job Placement
• <1% recidivism rate
Workforce Placement
NEW VETERANS TAG DESIGNS
Friends of Mississippi Veterans

• Non-Profit Corporation

• Supports MS State Veterans Affairs Board, State Veterans Homes and MS Veterans Memorial Cemeteries

• Individual & Corporate Memberships
• Volunteer Services

• Donations: You can help!
• www.friendsofmsveterans.org
Connect With Us

Search for us on these Social Media Platforms

Use The Hashtag (#)
- #MSVeterans
- #ServingOurHeroes
Connect With Us

www.msva.ms.gov
Connect With Us

Email
ray@msva.ms.gov

Main Office Phone
601-576-4850
Thank You