Mississippi MED-COM

General Information for Emergency Services

Mississippi MED-COM is designed to function as a service to the emergency response agencies, hospitals and first responders of Mississippi. This state-of-the art communications center is located on the campus of the University of Mississippi Medical Center and serves many functions, some of which are listed below. MED-COM is staffed twenty four hours a day, seven days a week with experienced paramedics and emergency medical technicians ready to assist you and your hospital.

Calling Mississippi MED-COM:

Emergency	**(888) UMC-2345**
Jackson Local Emergency	(601) 984-4367
Fax Number	(601) 984-4504

Alternative Communication:
Mississippi Hospital State Net (VHF)
Mississippi Hospital Satellite Network
NAWAS Network

Mississippi MED-COM Functions:

- Communication Center for *AirCare*
- Communication Jackson Regional Hospital Diversion Status
  - Call MED-COM via radio or phone to inquire about up-to-date diversion status
- Provide traffic updates on major intersections monitored through a live MDOT feeds from the traffic cameras.
- Communication of multi-casualty incidents to hospitals in the Jackson Metro area.
- Assistance in contacting Med-Control via radio/phone
- Provide medical and logistical support of area fire departments and EMS agencies.
  - Patching between agencies at the request of both agencies in the event of a mutual aid event.
- Communication and logistical support to the State Medical Assistance Team (SMAT)
- Provide communication support to area agencies as requested
- Provide assistance to the Mississippi Department of Health and Mississippi Emergency Management Agency as requested during disasters or other state wide emergencies.

Mississippi MED-COM is a service to this state. Please feel free to contact MED-COM with any request for assistance involving patient care, communication or coordination. MED-COM is here to help in any way possible.

All calls into Mississippi MED-COM via radio/phone are recorded for quality assurance