

# Citrix Access

School of Graduate Studies

&

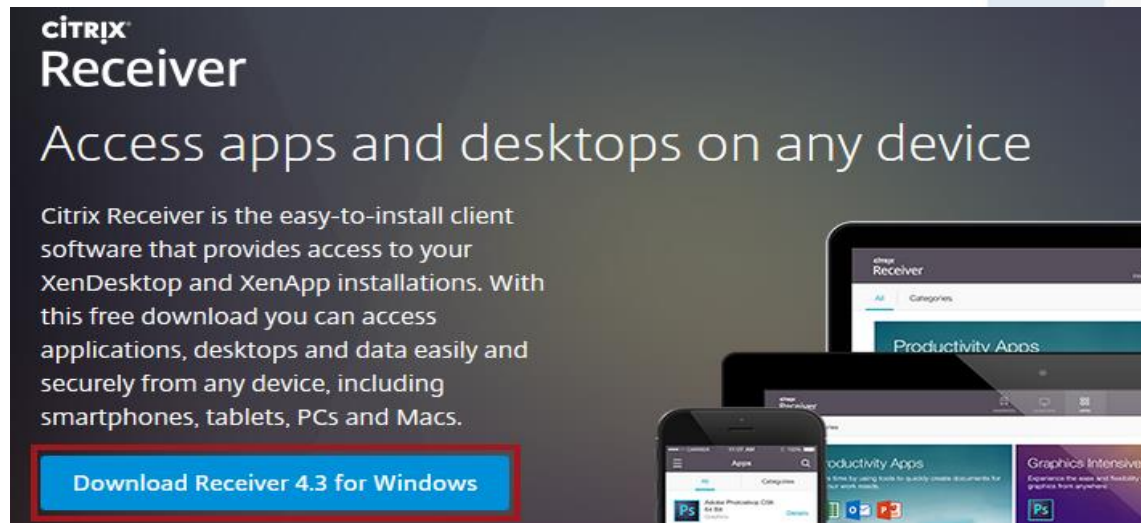
School of Population Health



University of Mississippi Medical Center

# Download Receiver

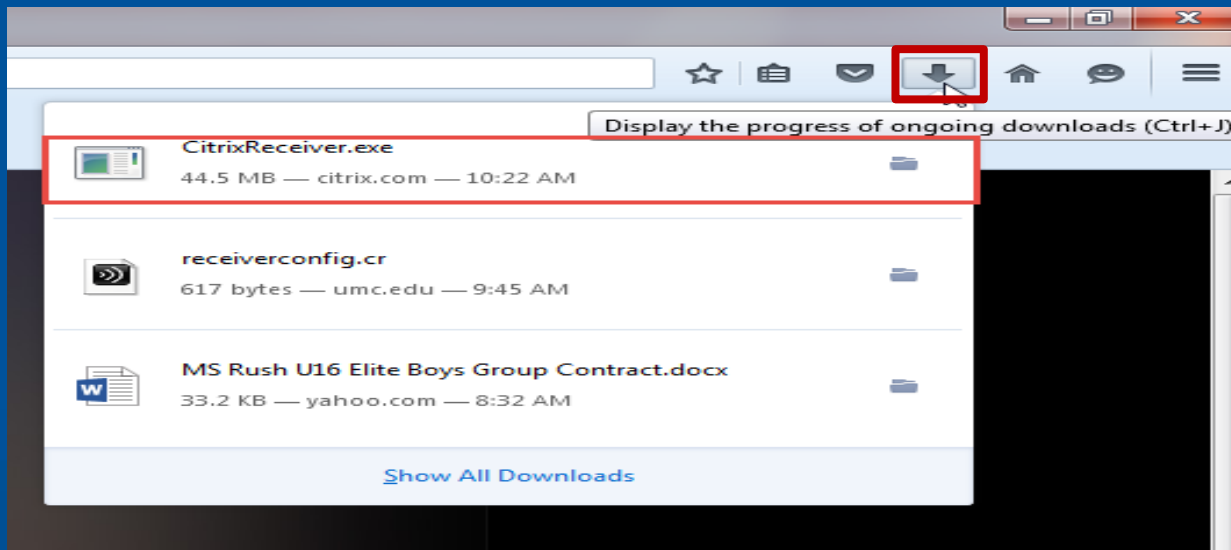
- Go to <http://www.citrix.com/go/receiver>
- Download Receiver 4.3 for Windows or Mac



- Click Save
- Compatible with Windows 10

# Install Receiver

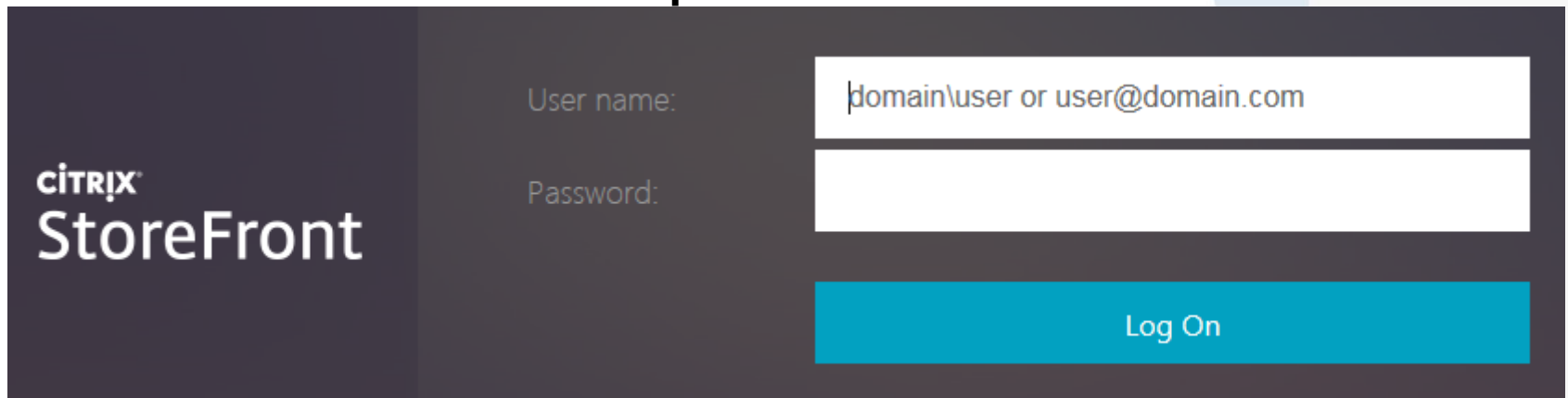
- Open the download and click on the name



- Click Start to begin the installation
- Computer restart may be required

# Login Instructions

- Go to mycitrix.umc.edu
- Login credentials = UMMC email address & password



The image shows a screenshot of the Citrix StoreFront login interface. On the left, the Citrix StoreFront logo is displayed in white text on a dark background. To the right, there are two input fields: 'User name:' and 'Password:'. The 'User name:' field contains the text '|domain\user or user@domain.com'. Below the password field is a blue 'Log On' button.

**Citrix Receiver is not recommended  
for use on phone or tablet**

# Login Instructions

## Entrust required for authentication

- Does not effect Citrix functions
- Documentation available at [https://www.umc.edu/administration/administrative\\_services/division\\_of\\_information\\_systems/entrust\\_identityguard.aspx](https://www.umc.edu/administration/administrative_services/division_of_information_systems/entrust_identityguard.aspx)



# Citrix Home Screen



All Categories

Search All Apps



## All Apps

 Access 2016 Office 2016 <a href="#">Details</a>	 Canvas <a href="#">Details</a>	 DIS Change Management <a href="#">Details</a>	 EndNote Office 2016 <a href="#">Details</a>	 Excel 2016 Office 2016 <a href="#">Details</a>	 HealthStream <a href="#">Details</a>
 Help Desk Self-Service Portal <a href="#">Details</a>	 IBM SPSS Statistics 24 <a href="#">Details</a>	 InfoPath Designer 2010 Office 2010 <a href="#">Details</a>	 InfoPath Filler 2010 Office 2010 <a href="#">Details</a>	 Internet Explorer 11 <a href="#">Details</a>	 Lawson <a href="#">Details</a>
 Microsoft Access 2010 <a href="#">Details</a>	 OneNote 2016 Office 2016 <a href="#">Details</a>	 Outlook 2016 Office 2016 <a href="#">Details</a>	 Outlook Web Mail <a href="#">Details</a>	 PowerPoint 2016 Office 2016 <a href="#">Details</a>	 Publisher 2016 Office 2016 <a href="#">Details</a>

# Applications

- Specialized apps preloaded include:
  - Microsoft Office Suite 2016 (EndNote is integrated)
  - SPSS
  - SAS
  - Canvas
- Request additional apps through Help Desk
- Available training materials for many apps at:

[https://intranet.umc.edu/sites/Administration/business\\_services/DIS/tlc/Pages/TLC-Course-Materials.aspx](https://intranet.umc.edu/sites/Administration/business_services/DIS/tlc/Pages/TLC-Course-Materials.aspx)

# Citrix Access for SGS & SOPH

**Questions?**

Contact the Help Desk at:  
601-984-1145  
[helpdesk@umc.edu](mailto:helpdesk@umc.edu)

